



Welcome to McArthur @ Your Mailbox!

Enclosed are your library items. Items may arrive in multiple packages. We are sending them as they become available.

We will continue to offer this service while we remain closed to the public. Thank you for your patience as we refine this service!

Requests/Checkouts:

- Request up to 10 items on your card.
 - Choose from: Books - Audiobooks - DVDs - CDs - Kindles* - Video Games - Magazines.
 - The Recreation Collection is unavailable at this time.
- To request items:
 - Go to the ONLINE CATALOG at www.mcarthurlibrary.org
 - Search for and select your item, then click REQUEST.
 - Enter your name and card number to complete the request. Call us if you need your card #.
- We check out your requests to you and mail your material(s).
- Due dates are extended 7 days to allow for delivery.
 - Need alternate delivery arrangements? Contact us!
- **Requests/Search Help:**
 - **Call Us || 207-284-4181 (M-F 10:00am-4:30pm); leave a voicemail if calling outside of these hours and we will get back to you asap!**
 - **Email || reference@mcarthur.lib.me.us.**

3 Ways to Renew:

- DIY Online: <https://minerva.maine.edu/patroninfo>
- Call Us: 207-284-4181
- Email Jackie: jmccann@mcarthur.lib.me.us.

Returns:

- Return in the book drop (M-F 10:00am-4:30pm).
- *Save the packaging for Kindles and re-use to protect them.
- Returned items will be quarantined for 7 days before items are checked in. You may see them on your account after you have returned them. Don't worry!
- **No late fees will be charged during this time!**
- *You may still receive notices if items are overdue or billed.*

Support the service:

- Donations (tax-deductible!) are welcomed, but NOT required to get materials!
- Those who can:
 - Online donors, click on SUPPORT MCARTHUR@YOUR MAILBOX at www.mcarthurlibrary.org
 - Mail a check to PO Box 346, Biddeford, ME 04005. Make checks out to McArthur Library, with memo for "McArthur@Your Mailbox"

We are doing our best to offer this service in a safe manner following all State and CDC protocols.

Remember...the sooner you can return items, the sooner they will be available to others!

